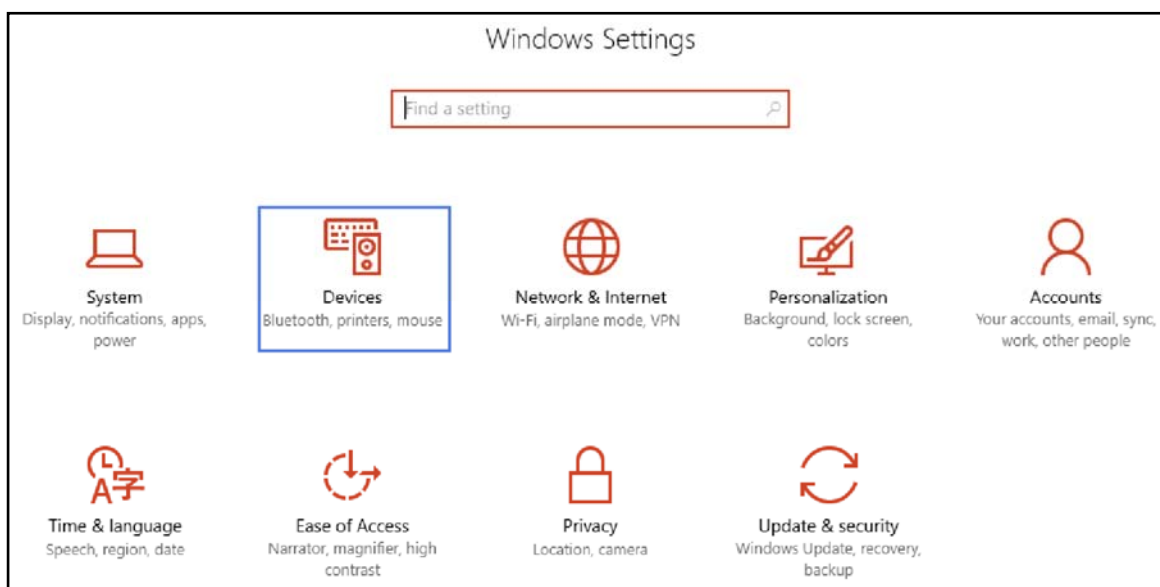


(Problems getting passcode when connecting FS2 Blue in Windows 10) Troubleshooting – Freestyle2 Blue Keyboard for PC

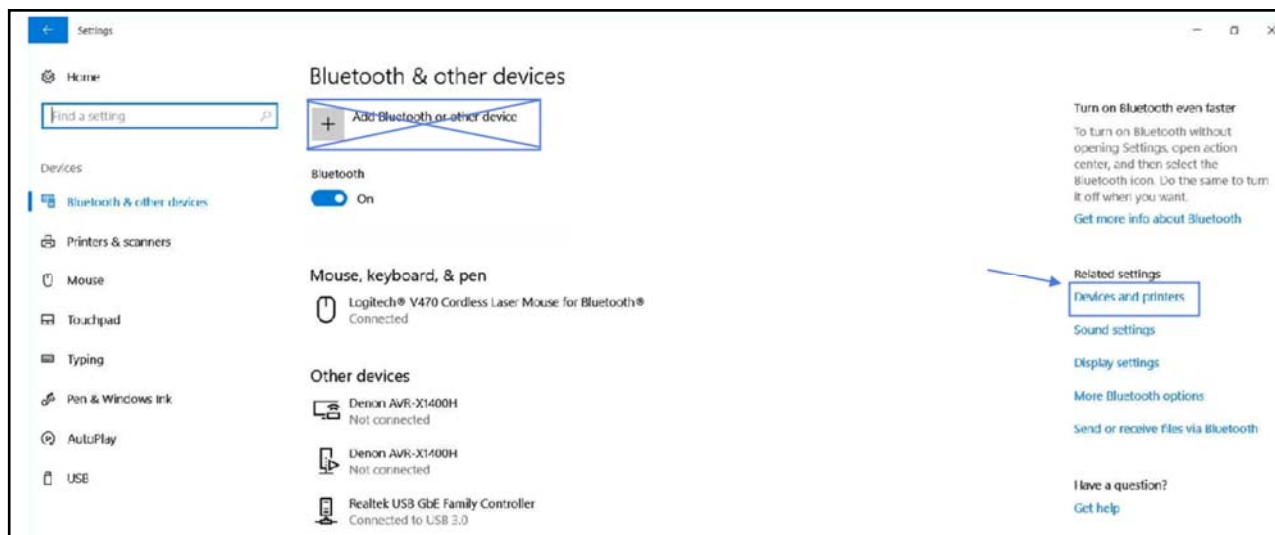
Trouble pairing with Windows 10

There is a Windows 10 bug which sometimes makes it tricky to pair a Bluetooth keyboards. Windows should generate a random pairing code, but if it asks you to provide the code instead, follow these steps:

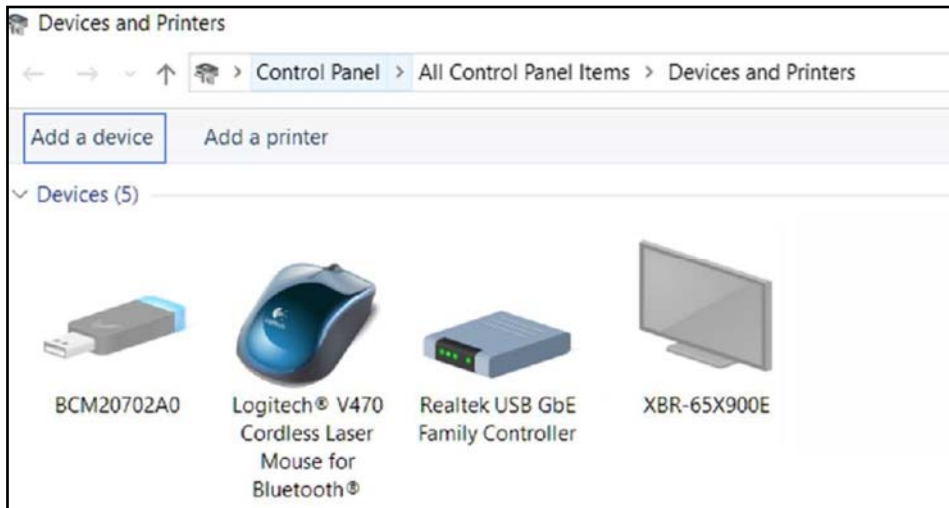
1. Click on the windows icon in the lower left corner of your screen, then select “settings, and click on “Devices.””



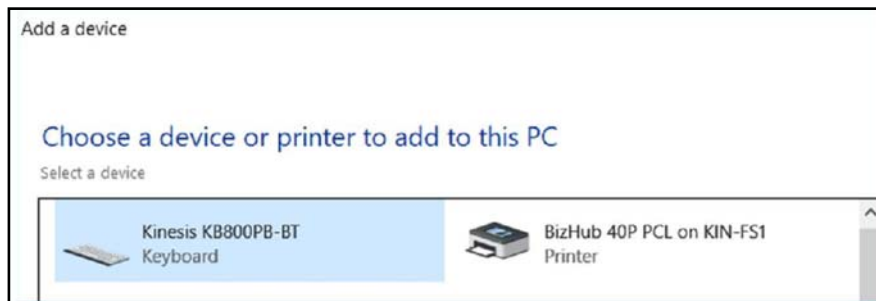
2. On the “Devices” screen, DON’T click “Add Bluetooth or other device.” Instead, click “Devices and printers” under Related Settings on the right side of the screen.



3. On the Devices and Printers screen, click “Add a device.”

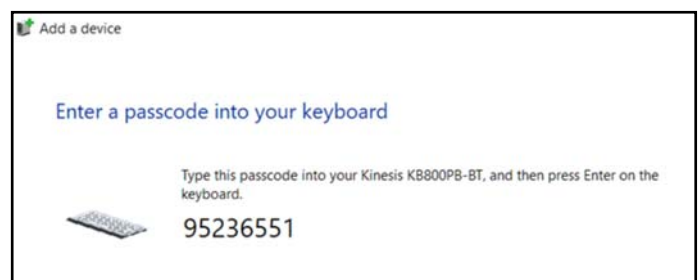


4. Then press the “connect button on the underside of your FS2 Blue keyboard.



5. On your FS2 Blue keyboard, press the “connect” button on the underside adjacent to the on/off switch. The three blue LEDs will flash. Select the desired channel to connect using Fn plus one of the three top left hot keys marked with Bluetooth icons.

6. The next screen (lower left) will ask you to “Enter the passcode for your keyboard,” which of course you don’t have, because Windows is supposed to provide it. BUT, if you click on “Or, try entering a passcode on it” (lower right), Windows will create a passcode for you:



7. In some cases you need to enter this passcode very quickly, so be prepared to type this number immediately using the FS2 Blue keyboard, then hit Enter. If the process times out, try again.

If you still have questions or issues in pairing your keyboard with your computer, phone, or tablet, please contact Kinesis Technical Support tech support (tech@kinesis.com) for further assistance.